# Accessibility Guide

www.propsbristol.org

Contact for accessibility enquiries: ruby@propsbristol.co.uk

## Welcome

Crafted by Props is our high street cafe, shop, exhibition and community meeting space on Fishponds Road.

Props finally have somewhere to showcase the vibrant talent of our Trainees through handmade artisan products, artwork, food and drink, while creating opportunities for workplace training and routes to employment that adults who have learning disabilities otherwise have so many barriers to.

## At a Glance

### Level Access

There is a level access from the main entrance to:

- Till
- Tables
- Accessible Toilet

### Hearing

- The fire alarm has flashing lights
- Most staff have disability awareness training

### Visual

- The walls and the doors have high colour contrast
- Some parts of the venue have low lighting
- The menu board is in large print
- Table menus provided with large font illustrations
- We also have information in large print
- Braille menu's available

## General

- There is 1 public toilet for disabled visitors.
- Most staff have disability awareness training.

## Getting here

769 Fishponds Road
Fishponds
Bristol
BS16 3BS

## Travel by public transport

- You can get to Crafted by bus.
- The nearest bus is on Straits Parade - Cross hands (stop B). The bus stop is 0.1 miles from Crafted by Props.
- There are a selection of buses which connect us to the city centre for example, No 25, 48, 49 to Cross hands (stop B). The No 17 bus goes directly from Cross hands to Southmead hospital.

## Travel by taxi

- You can get a taxi with Magans Taxis by calling 0117 965 5600. The taxi company has wheelchair accessible vehicles.

## Parking

- There is parking near the venue on Straits parade. There are accessible parking spaces. The parking is around 160 metres from the main entrance. Parking is free.
- There is also free parking on residential streets surrounding Oldbury court Road, Victoria Park and Vassall Road.

## Arrival

### Path to main entrance

- From the street to the main entrance, there is level access.

### Main entrance

- The main entrance has slight slope level access.
- The door is 830mm wide.
- The main door is side hung.

## Getting around inside

### Visual Impairment - General Information

- We have contrast markings on all glass doors, contrast markings on all full-height windows and high colour contrast between walls and door frames.
- Some parts of the venue have low lighting.

### Public toilet - Accessible Toilet

- There is a public toilet for disabled visitors.
- From the main entrance to the public toilet, there is level access. The route is 900mm wide, or more.
- The toilet door is 810mm wide.
- The direction of transfer onto the toilet is to the left.
- There is 920mm at the side of the toilet. There is 1550mm in front of the toilet. The toilet seat is 470mm high.
- The toilets have handrails.

### Place to eat and drink

- The menu is offered in large print.
- There is background music sometimes.
- The table and plates have high colour contrast.
- We cater for vegetarian specific diets.

## Getting around outside

- From the main entrance to this area, there is level access.

## Customer care support

## Accessibility equipment

- We can provide water bowls for assistance dogs on request.
- Across the road is Vassall Park for assistance dogs' comfort.

## Emergency evacuation procedures

- We have emergency evacuation procedures for disabled visitors.
- The fire alarm has flashing lights and sound.

## Other customer care support

- Most staff have disability awareness training.
- We have information in large print.
- Baby changing facilities and highchairs are available.